

Data Protection Policy

1. INTRODUCTION, SCOPE & APPLICATION

- 1.1 During the course of its activities Europe Netball will collect, store and process personal data about its participants be they players, officials, coaches, administrators, Board and Group Members, and volunteers. This makes Europe Netball a data controller in relation to that personal data.
- 1.2 Europe Netball is committed to the protection of all personal data for which it is the data controller.
- 1.3 The law imposes significant fines for failing to lawfully process and safeguard personal data and failure to comply with this policy may result in those fines being applied.
- 1.4 All its members must comply with this policy when processing personal data on Europe Netball's behalf.
- 1.5 This Policy is drafted in accordance with the requirements of the General Data Protection Regulation ("GDPR").
- 1.6 This Policy and any other documents referred to in it set out the basis on which Europe Netball will process any personal data it collects from data subjects, or that is provided to it by data subjects or other sources.
- 1.7 This Policy does not form part of any employee's contract of employment and may be amended at any time.
- 1.8 This Policy sets out rules on data protection and the legal conditions that must be satisfied when Europe Netball processes personal data.

2. DATA PROTECTION OFFICER

- 2.1 Europe Netball is not required to appoint a Data Protection Officer. However, any questions about the operation of this policy or any concerns that the policy has not been followed should be referred in the first instance to the Europe Netball Chair.
- 2.2 The Europe Netball Chair is also the central point of contact for all data subjects and others in relation to matters of data protection.

3. DATA PROTECTION PRINCIPLES

- 3.1 Anyone processing personal data must comply with the data protection principles. These provide that personal data must be:
 - 3.1.1 Processed fairly and lawfully and transparently in relation to the data subject;
 - 3.1.2 Processed for specified, lawful purposes and in a way which is not incompatible with those purposes;
 - 3.1.3 Adequate, relevant and not excessive for the purpose;
 - 3.1.4 Accurate and up to date;
 - 3.1.5 Not kept for any longer than is necessary for the purpose; and
 - 3.1.6 Processed securely using appropriate technical and organisational measures.
- 3.2 Personal Data must also:
 - 3.2.1 Be processed in line with data subjects' rights;

- 3.2.2 Not be transferred to people or organisations situated in other countries without adequate protection.
- 3.3 Europe Netball will comply with these principles in relation to any processing of personal data.

4. FAIR AND LAWFUL PROCESSING

- 4.1 Data Protection legislation is not intended to prevent the processing of personal data, but to ensure that it is done fairly and without adversely affecting the rights of the data subject.
- 4.2 For personal data to be processed fairly, data subjects must be made aware:
 - 4.2.1 that the personal data is being processed;
 - 4.2.2 why the personal data is being processed;
 - 4.2.3 what the lawful basis is for that processing (see below);
 - 4.2.4 whether the personal data will be shared, and if so with whom;
 - 4.2.5 the period for which the personal data will be held;
 - 4.2.6 the existence of the data subject's rights in relation to the processing of that personal data; and
 - 4.2.7 the right of the data subject to raise a complaint with the Information Commissioner's Office in relation to any processing.
- 4.3 Europe Netball will only obtain such personal data as is necessary and relevant to the purpose for which it was gathered, and will ensure that it has a lawful basis for any processing.
- 4.4 For personal data to be processed lawfully, it must be processed on the basis of one of the legal grounds set out in the Data Protection legislation. Europe Netball will normally process personal data under the following legal grounds:
 - 4.4.1 Where the processing is necessary for the performance of a contract between Europe Netball and the data subject, such as an employment contract;
 - 4.4.2 Where the processing is necessary to comply with a legal obligation that Europe Netball is subject to;
 - 4.4.3 Where the law otherwise allows Europe Netball to process the personal data or it is carrying out a task in the public interest; and
 - 4.4.4 Where none of the above apply then Europe Netball will seek the consent of the data subject to the processing of their personal data.
- 4.5 When Special Category personal data is being processed then an additional legal ground must apply to that processing. Europe Netball will normally only process special category personal data under following legal grounds:
 - 4.5.1 Europe Netball will inform data subjects of the above matters by way of appropriate privacy notices which shall be provided to them when it collects the data or as soon as possible thereafter, unless Europe Netball has already provided this information such as at the time when a member of staff joins it.
 - 4.5.2 If any data user is in doubt as to whether they can use any personal data for any purpose, then they must contact the Europe Netball Chair before doing so.
 - 4.5.3 Where none of the above apply, then Europe Netball will seek the consent of the data subject to the processing of their special category personal data e.g. in relation to anti-doping.

- 4.6 Europe Netball will inform data subjects of the above matters by way of appropriate privacy notices, which shall be provided to them when it collects the data or as soon as possible thereafter, unless Europe Netball has already provided this information such as at the time when a member of staff joins it.
- 4.7 If any data user is in doubt as to whether they can use any personal data for any purpose, then they must contact the Europe Netball Chair before doing so.

5. VITAL INTERESTS

- 5.1 There may be circumstances where it is considered necessary to process personal data or special category personal data in order to protect the vital interests of a data subject. This might include medical emergencies where the data subject is not in a position to give consent to the processing. Europe Netball believes that this will only occur in very specific and limited circumstances. In such circumstances Europe Netball would usually seek to consult with the Europe Netball Chair in advance, although there may be emergency situations where this does not occur.

6. CONSENT

- 6.1 Where none of the other bases for processing set out above apply, then Europe Netball must seek the consent of the data subject before processing any personal data for any purpose.
- 6.2 There are strict legal requirements in relation to the form of consent that must be obtained from data subjects.
- 6.3 Team players and Officials at International Events will be required to complete a consent form in relation to them. This consent form deals with anti-doping and image rights in relation to photographs and videos of them, amongst other things. Where appropriate, third parties may also be required to complete a consent form.
- 6.4 In relation to all participants in international events under the age of 18 years old, Europe Netball will seek their consent as well as the consent of an individual with parental responsibility for that participant.
- 6.5 If consent is required for any other processing of personal data of any data subject, then the form of this consent must:
 - 6.5.1 Inform the data subject of exactly what Europe Netball intends to do with their personal data;
 - 6.5.2 Require them to positively confirm that they consent – Europe Netball cannot ask them to opt-out rather than opt-in; and
 - 6.5.3 Inform the data subject of how they can withdraw their consent.
- 6.6 Any consent must be freely given, which means that Europe Netball cannot make the provision of any goods or services or other matter conditional on a data subject giving their consent.
- 6.7 The Europe Netball Chair must always be consulted in relation to any consent form before consent is obtained.
- 6.8 A record must always be kept of any consent, including how it was obtained and when.

7. NOTIFYING DATA SUBJECTS

- 7.1 If Europe Netball collects personal data directly from data subjects, Europe Netball will inform them about:
- 7.1.1 Its identity and contact details as Data Controller;
 - 7.1.2 The purpose or purposes and legal basis for which Europe Netball intends to process that personal data;
 - 7.1.3 The types of third parties, if any, with which Europe Netball will share or to which it will disclose that personal data;
 - 7.1.4 Whether the personal data will be transferred outside the European Economic Area ('EEA') and if so the safeguards in place;
 - 7.1.5 The period for which their personal data will be stored, by reference to Europe Netball's Document & Data Retention Policy;
 - 7.1.6 The existence of any automated decision making in the processing of the personal data along with the significance and envisaged consequences of the processing and the right to object to such decision making; and
 - 7.1.7 The rights of the data subject to object to or limit processing, request information, request deletion of information or lodge a complaint with the Information Commissioner's Office.
- 7.2 Unless Europe Netball has already informed data subjects that it will be obtaining information about them from third parties (for example in Europe Netball's privacy notices), then if it receives personal data about a data subject from other sources, Europe Netball will provide the data subject with the above information as soon as possible thereafter, informing them of where the personal data was obtained from.

8. ADEQUATE, RELEVANT AND NON-EXCESSIVE PROCESSING

- 8.1 Europe Netball will only collect personal data to the extent that it is required for the specific purpose notified to the data subject, unless otherwise permitted by Data Protection legislation.

9. ACCURATE DATA

- 9.1 Europe Netball will ensure that personal data it holds is accurate and kept up to date.
- 9.2 Europe Netball will take reasonable steps to destroy or amend inaccurate or out-of-date data.
- 9.3 Data subjects have a right to have any inaccurate personal data rectified. See below in relation to the exercise of this right.

10. TIMELY PROCESSING

- 10.1 Europe Netball will not keep personal data longer than is necessary for the purpose or purposes for which they were collected. Europe Netball will take all reasonable steps to destroy, or erase from its systems, all personal data which is no longer required. For Europe Netball, data will be retained in line with Europe Netball's Document & Data Retention Policy.

11. PROCESSING IN LINE WITH DATA SUBJECT'S RIGHTS

- 11.1 Europe Netball will process all personal data in line with data subjects' rights, in particular their right to:
- 11.1.1 Request access to any personal data it holds about them;
 - 11.1.2 Object to the processing of their personal data, including the right to object to direct marketing;
 - 11.1.3 Have inaccurate or incomplete personal data about them rectified;
 - 11.1.4 Restrict processing of their personal data;
 - 11.1.5 Have personal data Europe Netball holds about them erased
 - 11.1.6 Have their personal data transferred; and
 - 11.1.7 Object to the making of decisions about them by automated means.

12. THE RIGHT OF ACCESS TO PERSONAL DATA

- 12.1 Data subjects may request access to all personal data we hold about them. Such requests will be considered in line with Europe Netball's Subject Access Request Policy.

13. THE RIGHT TO OBJECT

- 13.1 In certain circumstances, data subjects may object to Europe Netball processing their personal data.
- 13.2 This right may be exercised in relation to processing that Europe Netball is undertaking on the basis of a legitimate interest or in pursuit of a statutory function or task carried out in the public interest.
- 13.3 An objection to processing does not have to be complied with where Europe Netball can demonstrate compelling legitimate grounds which override the rights of the data subject.
- 13.4 Such considerations are complex and must always be referred to the Europe Netball Chair upon receipt of the request to exercise this right.
- 13.5 In respect of direct marketing any objection to processing must be complied with.
- 13.6 Europe Netball is not however obliged to comply with a request where the personal data is required in relation to any claim or legal proceedings.

14. THE RIGHT TO RECTIFICATION

- 14.1 If a data subject informs Europe Netball that personal data held about them by Europe Netball is inaccurate or incomplete then it will consider that request and provide a response within one month.
- 14.2 If Europe Netball considers the issue to be too complex to resolve within that period, then it may extend the response period by a further two months. If this is necessary then Europe Netball will inform the data subject within one month of their request that this is the case.
- 14.3 Europe Netball may determine that any changes proposed by the data subject should not be made. If this is the case then Europe Netball will explain to the data subject why this is the case. In those circumstances Europe Netball will inform the data subject of their right to complain to the Information Commissioner's Office at the time that Europe Netball informs them of its decision in relation to their request.

15. THE RIGHT TO RESTRICT PROCESSING

- 15.1 Data subjects have a right to “block” or suppress the processing of personal data. This means that Europe Netball can continue to hold the personal data but not do anything else with it.
- 15.2 Europe Netball must restrict the processing of personal data:
 - 15.2.1 Where it is in the process of considering a request for personal data to be rectified (see above);
 - 15.2.2 Where Europe Netball is in the process of considering an objection to processing by a data subject;
 - 15.2.3 Where the processing is unlawful but the data subject has asked Europe Netball not to delete the personal data; and
 - 15.2.4 Where Europe Netball no longer needs the personal data but the data subject has asked it not to delete the personal data because they need it in relation to a legal claim, including any potential claim against Europe Netball.
- 15.3 If Europe Netball has shared the relevant personal data with any other organisation then it will contact those organisations’ to inform them of any restriction, unless this proves impossible or involves a disproportionate effort.
- 15.4 The Europe Netball Chair must be consulted in relation to requests under this right.

16. THE RIGHT TO BE FORGOTTEN

- 16.1 Data subjects have a right to have personal data about them held by Europe Netball erased only in the following circumstances:
 - 16.1.1 Where the personal data is no longer necessary for the purpose for which it was originally collected;
 - 16.1.2 When a data subject withdraws consent – which will apply only where Europe Netball is relying on the individuals consent to the processing in the first place;
 - 16.1.3 When a data subject objects to the processing and there is no overriding legitimate interest to continue that processing – see above in relation to the right to object;
 - 16.1.4 Where the processing of the personal data is otherwise unlawful;
 - 16.1.5 When it is necessary to erase the personal data to comply with a legal obligation;and
- 16.2 Europe Netball is not required to comply with a request by a data subject to erase their personal data if the processing is taking place:
 - 16.2.1 To exercise the right of freedom of expression or information;
 - 16.2.2 To comply with a legal obligation for the performance of a task in the public interest or in accordance with the law;
 - 16.2.3 For public health purposes in the public interest;
 - 16.2.4 Or archiving purposes in the public interest, research or statistical purposes; or
 - 16.2.5 In relation to a legal claim.
- 16.3 If Europe Netball has shared the relevant personal data with any other organisation then we will contact those organisations to inform them of any erasure, unless this proves impossible or involves a disproportionate effort.
- 16.4 The Europe Netball Chair must be consulted in relation to requests under this right.

17. RIGHT TO DATA PORTABILITY

- 17.1 In limited circumstances, a data subject has a right to receive their personal data in a machine-readable format, and to have this transferred to another organisation.
- 17.2 If such a request is made, then the Europe Netball Chair must be consulted.

18. DATA SECURITY

- 18.1 Europe Netball will take appropriate security measures against unlawful or unauthorised processing of personal data, and against the accidental loss of, or damage to, personal data.
- 18.2 Europe Netball will put in place procedures and technologies to maintain the security of all personal data from the point of collection to the point of destruction.

19. DATA PROTECTION IMPACT ASSESSMENTS

- 19.1 Europe Netball takes data protection very seriously, and will consider and comply with the requirements of Data Protection legislation in relation to all of its activities whenever these involve the use of personal data, in accordance with the principles of data protection by design and default.
- 19.2 Europe Netball will carry out detailed assessments of proposed processing. This includes where Europe Netball intends to use new technologies which might pose a high risk to the rights of data subjects because of the types of data it will be processing or the way that it intends to do so.
- 19.3 The Europe Netball Chair should always be consulted as to whether a data protection impact assessment is required, and if so how to undertake that assessment.

20. DISCLOSURE AND SHARING OF PERSONAL INFORMATION

- 20.1 Europe Netball may share personal data that it holds about data subjects, and without their consent, with other organisations.
- 20.2 Europe Netball will inform data subjects of any sharing of their personal data unless it is not legally required to do so, for example where personal data is shared with the police in the investigation of a criminal offence.

21. DATA PROCESSORS

- 21.1 Personal data will only be transferred to a data processor if they agree to comply with Europe Netball’s procedures and policies in relation to data security, or if they put in place adequate measures themselves to the satisfaction of Europe Netball. Europe Netball will always undertake due diligence of any data processor before transferring the personal data of data subjects to them.
- 21.2 Contracts with data processors will comply with Data Protection legislation and contain explicit obligations on the data processor to ensure compliance with the Data Protection legislation, and compliance with the rights of Data Subjects.

22. IMAGES AND VIDEOS

- 22.1 Participants and others attending Europe Netball events are allowed to take photographs for domestic purposes. Europe Netball does not prohibit this as a matter of policy.
- 22.2 Europe Netball does not however agree to any such photographs or videos being used for any other purpose, but acknowledges that such matters are, for the most part, outside of the ability of Europe Netball to prevent.
- 22.3 Europe Netball asks that participants and others do not post any images or videos which include any child other than their own child on any social media or otherwise publish those images or videos.
- 22.4 Europe Netball wants to celebrate the achievements of its participants and volunteer workforce and therefore may want to use images and videos within promotional materials, or for publication in the media such as local and national newspapers covering Europe Netball events. Europe Netball will seek the consent of team players and officials, and their parent/guardian where they are under 18 years of age, to allow the use of images or videos for such purposes.

23. DEFINITIONS

Term	Definition
Data	Information which is stored electronically, on a computer, or in certain paper-based filing systems.
Data Subjects	This includes all living individuals about whom Europe Netball holds personal data. This includes volunteers, Europe Netball staff, and other individuals. A data subject need not be a UK national or resident. All data subjects have legal rights in relation to their personal information.
Personal Data	Any information relating to an identified or identifiable natural person (a data subject); an identifiable natural person is one who can be identified, directly or indirectly, by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
Data Controllers	The people who or organisations which determine the purposes for which, and the manner in which, any personal data is processed. They are

Term	Definition
	responsible for establishing practices and policies in line with Data Protection law. Europe Netball is the data controller of all personal data used in our organisation for its own purposes.
Data Users	Those of Europe Netball’s workforce (including staff, Europe Netball Board and volunteers) whose work involves processing personal data. Data users must protect the data they handle in accordance with this data protection policy and any applicable data security procedures at all times.
Data Processors	Include any person or organisation that is not a data user that processes personal data on our behalf and on Europe Netball’s instructions.
Processing	Any activity that involves use of the data. It includes obtaining, recording or holding the data, or carrying out any operation or set of operations on the data such as collection, recording, organisation, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction. Processing also includes transferring personal data to third parties.
Special Category Personal Data	Includes information about a person's racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, physical or mental health or condition or sexual life, or genetic or biometric data.
Workforce	Includes any volunteer in any capacity.